SKINSYNC AI

SkinSync AI User Data Deletion

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SkinSync AI respects your privacy and provides users with the ability to request deletion of their account and personal information.

This page explains how you may request deletion of data associated with your SkinSync AI account.

How to Request Deletion of Your Data

To request deletion of your SkinSync AI account and associated personal data, please email:

info@skinsyncai.com

Use the subject line:

User Data Deletion Request

Please include the email address associated with your SkinSync AI account so that we can locate and verify your account.

For security and privacy purposes, we may ask you to verify your identity before processing a deletion request.

Information That May Be Deleted

Depending on your use of SkinSync AI, deletion of your account may include deletion or de-identification of information associated with your account, including:

- Account and profile information
- Email address and contact information
- User preferences
- Facial images, photographs, or images submitted through the platform
- AI-generated images and treatment simulations associated with your account
- Skin analysis information and treatment recommendations
- Treatment history and consultation information
- Saved clinics or providers
- Appointment information

- Loyalty or rewards information
- Health, allergy, or treatment-related information provided by you
- Other personal information associated with your SkinSync AI account

Certain information may be retained where required or permitted by applicable law, including information necessary for fraud prevention, security, dispute resolution, regulatory compliance, financial recordkeeping, or enforcement of our agreements.

Where appropriate, information may also be de-identified or anonymized so that it can no longer reasonably be associated with you.

Facebook and Meta Data

If you use a Facebook or Meta-connected feature with SkinSync AI and would like data associated with that connection deleted, you may submit a deletion request using the process above.

Please email info@skinsyncai.com and identify the email address associated with your SkinSync AI account.

SkinSync AI will process applicable deletion requests in accordance with our privacy practices and applicable law.

Processing Time

We will begin processing verified deletion requests as promptly as reasonably possible.

Deletion requests are generally completed within 30 days, although additional time may be required where permitted by law or where certain records must be retained for legal, regulatory, security, or legitimate business purposes.

Once an account has been deleted, certain information may not be recoverable.

Questions About Data Deletion

If you have questions about deleting your account or personal information, please contact:

SkinSync AI
Email: info@skinsyncai.com
Website: https://skinsyncai.com

For additional information regarding how SkinSync AI collects, uses, stores, and protects personal information, please review our Privacy Policy.